Housing Clients That Become Homeless
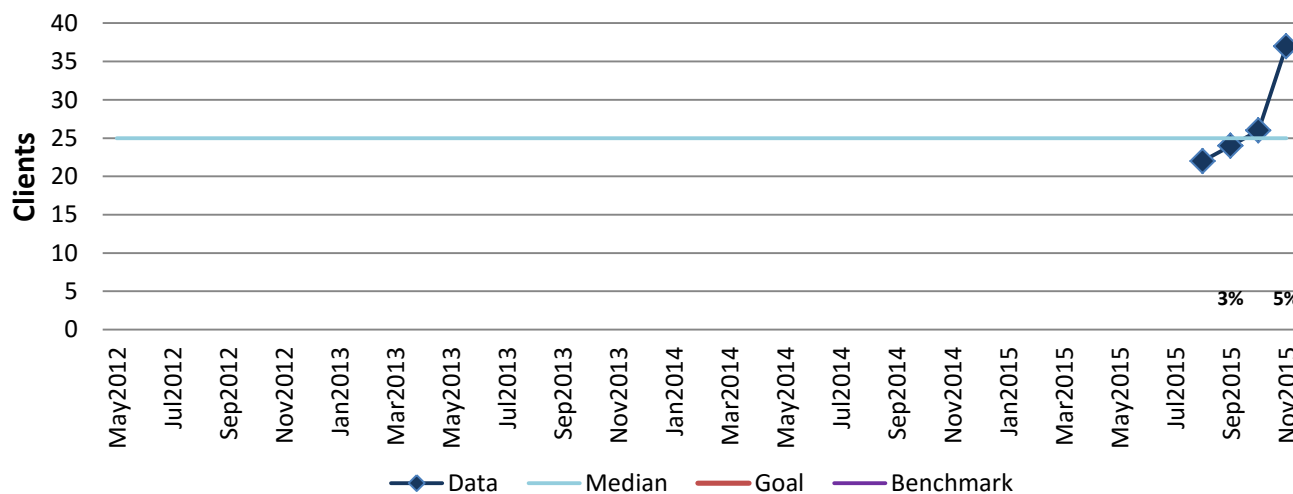## Community Services

LouieStat

KPI Owner: Joe Hamilton   **Process: Strategic Plan Goal 7: Reduce Homelessness**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: TBD Goal: TBD Benchmark: pending	Data Source: HMIS and CASTiNET Goal Source: Strategic plan Benchmark Source: n/a	Plan-Do-Check-Act Step 3: Determine and quantify root causes Measurement Method: Housing payments in CASTiNET cross-referenced by SSN with next 6 mo homeless shelter/street outreach intake Why Measure: effectiveness of housing programs Next Improvement Step: Generate and prioritize solutions

How Are We Doing?						
May2015-Apr2016 12 Month Goal	**May2015-Apr2016 12 Month Actual**		**Nov 2015 Goal**	**Nov 2015 Actual**	
TBD	**109**		**TBD**	**37**	
Clients	Clients		Clients	Clients	

Housing Clients That Become Homeless

Good

Legend: Data — Median — Goal — Benchmark

May2015-Apr2016 Pareto Analysis

Category	Number	Individual %
Shelter Plus Care	38	34%
Rapid Rehousing	30	27%
Permanent Supportive Housing	14	13%
Gen Fund SSI Reimbursement	14	13%
Other (TBRA, CSBG, Temporary Assistance)	16	14%

Legend: Number — Cumulative % — Individual %